



## Single Point Solution Privacy Policy

This Privacy Policy ("Policy") describes how Single Point Solutions ("the Company," "we," "us," or "our") collects, uses, and discloses personal information when you access or use our website [<https://singlepointsolutions.co.uk/> ("the Website"). By using the Website, you agree to the terms and practices outlined in this Policy.

### 1. Information We Collect

1.1. Personal Information: We may collect personal information that you voluntarily provide to us, such as your name, email address, contact details, or any other information that can be used to personally identify you.

1.2. Cookies and Tracking Technologies: We may use cookies, web beacons, and similar technologies to collect certain information about your interactions with the Website, such as your IP address, browser type, operating system, and browsing behaviour. You can manage your cookie preferences through your browser settings.

### 2. Use of Information

2.1. We may use the collected information for the following purposes:

Provide, maintain, and improve the Website's functionality.

Communicate with you, respond to your inquiries, and provide customer support.

Send you newsletters, updates, or promotional materials (with your consent).

Personalise and enhance your experience on the Website.

Analyse usage patterns, perform data analytics, and conduct research to improve our services.

Enforce our Terms of Use and protect the rights, property, or safety of the Company, our users, or others.

### 3. Information Sharing and Disclosure

3.1. We may share your personal information with:

**Service Providers:** We may engage trusted third-party service providers to assist us in operating the Website, performing services on our behalf, or analysing data. These providers have access to your information only to the extent necessary to perform their functions and are obligated to maintain its confidentiality.

**Legal Requirements:** We may disclose your information if required to do so by law, regulation, or legal process, or to protect our rights, safety, or property, or the rights, safety, or property of others.

Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the acquiring entity.

## **4. Data Security**

4.1. We implement reasonable security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security.

## **5. Your Rights**

5.1. You have certain rights regarding your personal information, including the right to access, correct, or delete your information. You may also have the right to object to or restrict certain processing activities. To exercise these rights, please contact us using the information provided in Section 7.

## **6. Third-Party Links**

6.1. The Website may contain links to third-party websites or services that are not operated or controlled by us. This Privacy Policy does not apply to those third-party websites. We encourage you to review the privacy policies of any third-party websites you visit.

## **7. Contact Us**

7.1. If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at [Support@singlepointsol.co.uk](mailto:Support@singlepointsol.co.uk)  
Or, alternatively, any correspondence to:

Single Point Solutions Ltd  
39 King Harry Lane  
St Albans  
AL3 4AS